

# ACCESSIBILITY

# STATEMENT

## ACCESSIBILITY STATEMENT APPLICATION

Full name\*: \_\_\_\_\_

Date of Birth\*: \_\_\_\_\_

E-mailadres\*: \_\_\_\_\_

### I declare:

1. That due to a disability I am unable to visit attractions in Walibi Holland via the regular queue. To visit attractions I need an accessibility bracelet so that I can use the virtual queue to enter and/or exit the attraction in question via Fast Lane.
2. That my accessibility band is valid on the day of signing.
3. That I am aware that through this arrangement I am not given priority and also have to wait before entering the attraction.
4. That I am aware that there will be ... attendant(s) added to the accessibility mode in the virtual queue one of whom is at least 16 years old.
5. That I **DO/DON'T\*\*** have a visible disability and in the event of an evacuation my attendant is able to assist me with:
  - Getting in and out of the attraction;
  - Going through the ride, thinking about a specific seating position, holding and bracing during the ride;
  - Following verbal and/or visual directions.

I certify that I have completed this statement truthfully and that I agree to and will comply with the terms and conditions of accessibility regulation.

Signature\*\*\*

Place and date:

\_\_\_\_\_

\_\_\_\_\_  
- - - - -

\*The above personal data (name and date of birth) will only be processed by Walibi Holland on the day of your visit on the basis of the legitimate interest to provide persons with disabilities with easier access to the attractions. This data will be destroyed daily and will in no case be able to be used for other purposes

\*\* Cross out what does not apply.

\*\*\*Are you a minor? Then your parents/legal representatives must sign this declaration. Are you of age and unable to sign this statement due to your disability? Then an adult should sign the statement with your consent on your behalf. Are you of age, but have a legal representative acting on your behalf? Then the legal representative must sign the statement.



# TERMS & CONDITIONS

## Applicability

- 1.1. These Terms apply to (and form an inseparable part of) Walibi Holland's accessibility scheme.
- 1.2. Deviation from these terms and conditions is only possible if the parties have expressly agreed to this in writing.

## Establishment of declaration by disabled visitors

- 2.1. Since the Guest Service staff of Walibi Holland are in many cases unable to assess whether or not the visitor is/is not able to visit the attractions via the regular waiting line, you will be asked to sign this declaration.
- 2.2. In order for all guests, including those with disabilities, to have a spectacular day at Walibi Holland, this statement has been made so that we can offer them accessibility by means of the virtual queue at our attractions.

## Liability

- 3.1. The use of accessibility is entirely at the guest's own risk, it is up to the guest himself to determine whether he/she applies for the accessibility bracelet and whether he/she is able to sit in an attraction, take a seat in accordance with point 6.2.

## Validity statement

- 4.1. The completed and signed declaration must be presented at the Guest Service desk of Walibi Holland. Upon presentation of the declaration and a valid identification document, the visitor will receive an accessibility wristband and the virtual queue.
- 4.2. With the accessibility bracelet, the visitor can use the special disabled entrances at the attractions and may use the virtual queue free of charge. Please note that the virtual queue requires a smartphone.
- 4.3. The accessibility wristband provided is valid only on the day of signing the declaration.

## Accessibility

- 5.1. The guest with disability must be able (if necessary with the help of companion) to:
  - Getting in and out of the attraction;
  - Going through the ride, think of a specific sitting position, holding and bracing oneself during the ride;
  - Following verbal and/or visual instructions;
  - Clearing an attraction.
- 5.2. The accessibility scheme does not provide priority access to attractions, it is only intended to allow guests with disabilities through the virtual queue and various Fast Lane entrances and/or exits to access the attractions. The virtual queue is equal to the waiting time of the regular queue.
- 5.3. Escort at attractions is possible only if safety requirements are met. If due to the safety requirements it is not possible to accompany someone, then the visitor cannot enter the attraction.

## Burden of Proof & Refusal

- 6.1. The use of the accessibility scheme is reserved for visitors with disabilities. In order to prevent abuse of the accessibility wristband, Walibi Holland reserves the right to randomly and/or in case of doubt ask the visitor for proof of the disability.

Examples of proof:

- Disabled parking pass;
- A piece of evidence/medical papers.

- 6.2. Walibi Holland reserves the right to refuse a Guest with an accessibility bracelet access to an attraction if it deems it necessary for the safety of the Guest and/or third party. The accessibility regulation is therefore no guarantee that one can or may actually enter all attractions.
- 6.3. In the event of fraud, abuse or misconduct, Walibi Holland is entitled to deny and/or block access to the park. In case of denial and/or blocking, no refund of the entrance fees will take place.

